

Troubleshooting

Problem	Solution		
The product does not work after power-on	Please charge for 85 minutes with the standard USB cable		
The camera indicator is not lit	Power off the product and restart it		
Crash of APP	Uninstall the APP and scan the QR code to install it again		
The accessory holder cannot be installed smoothly	Rotate the ear spoon head, pull out and replace the ear spoon and fasten the ear spoon head		
The power indicator is lit in red	Please charge for 85 minutes with the standard USB cable		
After successful connection, the APP does not display normally	Disconnect WiFi between the mobile phone and the product, restart the product and connect WiFi again		
The WiFi connection is unstable. Sometimes, it disconnects just several minutes after connection	Restart the product and connect the APP again		

If the problem persists,

Hazardous substance

Part name	Hazardous material					
	(Pb)	(Hg)	(Cd)	(Cr(VI))	(PBB)	(PBDE)
Printed Circuit Components	×	0	0	0	0	0
Case	0	0	0	0	0	0
Plastic rubber accessory	0	0	0	0	0	0

This form is formulated in accordance with SJ/T 11364

O:represent the hazardous materrial ratio is below GB/T26572-2011

X:represent the hazardous materrial ratio is over GB/T26572-2011

Product parameters

Brand bebird Smart visual ear-cleaning Rod bebird T15 Product Name Model 25g IEEE 802.11b/g/n Rod weight Network standard Internal FPC antenna Working frequency 2.4GHz Image transmission rate Image sensor Working temperature CMOS -10 \sim 45°C Battery Battery life 300mAh lithium batte 85 minutes Charging time 85 minutes Input current 5V === 0.5A Lens diameter Optimum focal length $\begin{array}{c} 10 \sim 20 mm \\ 10 \sim 50 mm \end{array}$ Pixel 5 Mega-pixels Gyroscope

Attention

- 1. When cleaning lens, please wipe it carefully with professional alcohol cotton swab.
- 2. Make sure the ear spoon is well installed before using, to prevent the ear spoon from falling off.
- 3. Please don't use it while you are moving, and protect from being hit by others.
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 4. It is forbidden for children to use this product alone in
- order to avoid accidental harm.

 5. Please do not put the product in liquid to avoid damage.
- Froduct built-in polymer battery, so it must be charged once a month If it is not used frequently.

 Avoid product exposure to sunshine directly, especially
- the accessories, in order to avoid softening. 8. During using it, the temperature of the product will rise
- slightly(Data from bebird lab, the maximum temperature of the machine doesn' t exceed about 35°C), please rest assured to use.

Warranty

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Jser info	
Jser name:	Telephone number:
Address:	
Seller:	Telephone number:

bebird

Enable everyone to enjoy visible ear cleaning

⚠ Note: Do not use the charging equipment with output voltage exceeding 5V